



MANAGED MEDICAL ASSISTANCE (MMA)
CONTINUITY OF CARE/
TRANSITION OF CARE

Please remember with Molina's acquisition of Preferred's Medicaid membership:

- **Health care providers should not cancel appointments with current patients.** Health plans must honor any ongoing treatment that was authorized or scheduled prior to the recipient's enrollment into the new health plan for up to 60 days after the recipient enrolls in the plan.
- **Providers will be paid.** Providers should continue providing any services that were previously authorized, regardless of whether the provider is participating in the plan's network. Plans must pay providers for previously authorized services for up to 60 days, and must pay non-network providers at the rate previously received for up to 30 days.
- **Prescriptions will be honored.** Plans must allow recipients to continue to receive their prescriptions through their current provider, for up to 60 days, until their prescriptions can be transferred to a provider in the plan's network.